

ahoi! **the full hit of** **summer**



FESTIVAL FAQS 2017

General Information

The possibility of unforeseen changes in weather is always present during outdoor events. Please be aware that this could lead to delays or intermission of performances, maybe even partial evacuation. These measures will be announced via public address calls and LED Screens from our security service. The instructions of supervisory and administrative staff must be followed.

Festival Site Regulations

1. Scope

These regulations are valid for the whole site of Ahoi! The Full Hit of Summer Festival. Access to the site will only be granted with a valid ticket and only during hours of operation. By accessing the site, the attendee accepts the festival site regulations as well as all associated provisions of law and authority. The instructions of supervisory and administrative staff must be followed. In particular, domiciliary rights of dismissal should be referenced here. All visitors should behave in a way that they do not harass, jeopardise or impair others. By accessing the site, the attendee accepts identity check, body check and also the search of their properties (bags, backpacks etc.). The visitor grants permission to the promoter to use video, photo and other recordings of the visitor during his attendance at the festival, without any compensation or any restrictions, for use in any technological procedure including evaluation, publication or broadcasting.

2. Forbiddances

Items not permitted at A!FHOS:

- Weapons or objects that could be used as weapons or dangerous missiles
- Glass containers, bottles, cans, plastic bottles and containers
- Bulky items such as chairs, stools, boxes, beach chairs or large backpacks
- Rods, umbrellas, torches, sticks, laser pointers
- Pyrotechnics such as fireworks, Bengal firework and the like.
- Chain Belts, rivets and rivet belts (pointed rivets)
- Video and sound recording equipment
- Flyers, unless permitted by the promoter
- Drugs
- Animals
- Bringing food to the site (except baby and infant food)
- Baby strollers or pushchairs

Further it is not allowed to:

- throw any kind of objects
- push or shove anywhere on the festival site or near the entrance/exit area
- obstruct and block the escape routes and emergency exits
- ignite any kind of object (except smoking)
- relieve oneself outside the toilet areas
- damage facilities such as toilets, tents or other festival structure
- stage dive or crowd surf
- damage the fencing or barrier elements as well as climbing or overturning those.
- dig holes
- enter the stages or the backstage area

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3. Responsibilities

The promoter is not liable for any misplaced items. The visitors take part in the event at their own risk. The promoter can not be held responsible for personal injury or damage of property. During concerts, loudness may result in hearing damage or other health damage (ear protection is available free of charge at every entrance and info stand). The promoter accepts no liability for any damage occurring. The promoter shall only be liable for damages suffered by visitors on the festival site if the damages were caused intentionally or through gross negligence by the promoter or his authorized representatives. After the event and after suspension of the festival site, the promoter will not accept any liability whatsoever for visitors who are still on the site or have forced re-entrance after suspension. The festival site regulations are valid with the start of build-up work on the site, and can be changed at any time. They end with the completion of all dismantling work after the Ahoi! Full Hit of Summer Festival. The disregard of any of those rules may lead to a dismissal and ban from the festival site and loss of the rights to attend the festival. The security service represents the domestic law.

Arrival and Departure

By car

A1 / Exit Linz / A7 Exit Hafenstraße / Donaupark - Untere Donaulände - 4020 Linz

Ahoi! Full Hit of Summer Festival does not provide dedicated parking spaces. Public parking in the city of Linz: <http://www.linz.at/parken>

Large parking lots: <http://portal.linz.gv.at/Serviceguide/viewChapter.html?chapterid=122194> Underground garages and car parks: <http://www.linz.at/verkehr/34298.asp>

The promoter can not be held liable for personal injury or damage to property in public parking spaces. Furthermore, the promoter can not be held responsible for any objects brought into the car park. We recommend using public transport.

By public transport

Tickets with a printed note are also valid as a ticket for the LINZ AG LINIEN from 5 hours before until 2 hours after the event (except Pöstlingbergbahn and taxi service AST). For people ordering online: order confirmations can not be accepted as a ticket by Linz Linien at this point. If you want to use the free ride, please select the option "Ticket delivery" or "print@home" from the Posthof Ticket Shop.

Print@home tickets are only valid in combination with a photo ID from the person on the ticket. If more than one ticket is purchased via print@home, all persons must be in the same vehicle together with the card purchaser in order to benefit from the transport service. In this case, only the ticket buyer needs to show his ID. No photo identification is required with hard tickets (ticket delivery option).

Routes for LINZ AG LINIEN:

<http://www.linzag.at/portal/portal/linzag/privatkunden/mobilitaetverkehr/fahrplanauskunft/linienplan/>

Nearest stops to the festival site:

• Line 1-4: Hauptplatz, Rudolfstraße • Line 26: Brucknerhaus, Obere Donaulände • Line 12+25: Parkbad

Public connections to and from Linz Hauptbahnhof (main train station)

• Parkbad - Hauptbahnhof (via Line 12) or Hauptplatz - Hauptbahnhof (via Line 1+2+3+4)

ÖBB / Westbahn to Linz Hauptbahnhof: <http://www.oebb.at> / <http://www.westbahn.at> • Linz 23:14 - Wien 00:30 • Bregenz 08:40 - Linz 14:28 / Linz 00:58 - Bregenz 08:23 • Munich 9:28 - Linz 14:28 / Linz 01:05 - Munich 06:11

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• Nürnberg 10:31 - Linz 13:43 / Linz 01:05 (change in Munich 06:11) • Budapest 09:40 - Linz 13:46 / Linz 05:10
- Budapest 09:24 • Graz & Bratislava via Vienna

Admission / Exit

When accessing and leaving the festival premise, tickets are scanned without exception and checked for validity. Please have your ticket ready at the entrance to avoid delays.

Cash Machines

There are no ATMs on the festival ground. It is advisable to carry enough cash or visit nearby ATMs if necessary: Oberbank, Untere Donaulände 28, 4020 Linz

Camping

Ahoi! Full Hit of Summer is a festival in the inner city of Linz. We do not offer any campsites.

Campsites in and around Linz:

http://www.linz.at/tourist/hotel_ausgabe.asp?GebID=144

<http://www.camping-linz.at/>

<http://www.hofmuehle.at/source/camping.htm>

Info / Lost & Found

The info centre is at the western main entrance. We will provide all festival related information there. For lost items, please reach out to the Posthof after the festival: Posthof, Posthofstraße 43, 4020 Linz, Tel. (+43 732) 77 05 48, office@posthof.at

Opening hours of the festival site

Tuesday, July 11th 2017 from 2pm until one hour after the last concert finishes.

Press

The press area is located in the Brucknerhaus – access only with press accreditation. Contact: office@posthof.at

Service for people with disabilities

Ahoi! Full Hit of Summer Festival provides a dedicated wheelchair area, which is situated on a higher pedestal to allow an unobstructed view to the stage.

Sanitary areas

There are enough water-rinsed toilets and mobile toilet stations at the festival grounds.

Children

In cooperation with Kuddelmuddel we provide a Kids Area. Parents are responsible for their children! No supervisor is provided by the festival. Parents are solely responsible for the supervision of their children. Entrance to the festival grounds is free for children under 8 years.

Tickets

We strongly advise against buying tickets from private sellers on the street or strangers online as we can not guarantee these tickets will be valid.

Official presales:

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PSI music (<http://www.psimusic.com/afhos>) Posthof Linz (Tel. +43 / 732 / 781800, kassa@posthof.at, <http://www.posthof.at/tickets>) LIVA Servicecenter (Tel. +43 / 732 / 775230, kassa@liva.linz.at) Veritas Ticketbüro (Tel. +43 / 732 / 778800)

Drinking water

There is free drinking water at the festival site.

Sun protection / Rain protection

Sun protection is provided free of charge by Ladival at the Info centre as long as stocks last. Rain ponchos are also available in large numbers at the info centre. Umbrellas are not allowed at the festival site for security reasons.

Health advice

The right clothing: Sun protection – a cap protects against a suntan, sun cream against painful sunburns. Rain protection – the weather can change quickly. Warm clothing – it could get cold in the evening. Solid footwear – the terrain consists of meadowland and is not flat.

Protect your body: drink enough non-alcoholic liquid – two to three litres of water per day would be ideal (there is free water on the site). Take breaks – a festival can be exhausting, do not wear yourself out. Wear ear protection while standing in front of the stage or near the speaker systems, to prevent hearing damage (protection is available free of charge at each entrance and at the info centre).